Domiciliary Homecare

SoloAdvance
Mobile Phones & RFID Tags

SoloAdvance from Mobile-e-Solutions Ltd gives guaranteed proof when a carer visits a service user's home - simply by them touching a pre-placed RFID tag with their mobile phone.

Forget manual forms, automated telephone check-ins or having to use special PDA devices. Just attach an RFID tag inside or outside the client's home and when the carer touches it with their phone you will have an instant record of their attendance.

This "touch & go" functionality may be all you need to prove the carer was somewhere at a certain time. However, our solution can also display menu options on the phone to enable the carer to record and send additional data to your operational systems. This could include information such as failure to gain entry, or the type of work they did, any incidents they wish to note about the service user, or the service user's current general well-being.

All phone options are totally configurable to whatever your data capture requirements are. You can also configure the system to give tags "contexts" so that, for example, when the carer visits a "pensioner" tag, they are given a different set of phone options to when they visit a "newborn child" or an "at-risk" young person.

We makes it easy to create and amend phone functionality and mass-distribute it over-the-air to different groups of carers, allowing you to obtain real-time data that can be fed straight into your operational databases about WHO they are, WHERE they are, WHEN, and WHAT they are doing there.

To ensure that you comply with your duty of care to your carers, there are Panic and Passive systems provided to offer Lone Worker Protection to your staff.

"Proof-of-visit and lone worker protection made simple"

Features

- Fully configurable mobile user-interface builder to create tailor-made phone menus relevant to your homecare requirements.

- Different tag contexts mean that when the user touches a tag they only see menu options relevant to that type of client.

- If needed, "Touch & Go" functionality allows for quick and easy proof-of-visit whereby no further user input is necessary – just touching the tag proves that client has been visited, who by, and when.

- Tags don't just have to identify clients; you can put tags in vehicles or at offices to capture many other kinds of data too – mileages, travel times, in/out times at locations, whatever information you wish to record.

- Panic and Passive lone worker protection as standard. Panic initiates an open call immediately a panic tag is touched. Passive alerts are sent out if a carer fails to check in after a set amount of time.

- An internet-based management and reporting system lets you view data sent from the field wherever you might be – the only software installed is on the phones.

- Our industry-standard integration method (SOAP/XML) allows phone data to be passed in real-time to your other operational systems, whatever they may be and including SoloTimeplan.

Benefits

- No call back charges on service users phones

- Enables proof-of-attendance and other reporting tasks to be carried out efficiently and quickly with a mobile phone that sends captured data in real-time to your back-office systems.

- Cost-effective, simple to install and maintain, and very easy to use - little or no training necessary.

- The user needs only one device – their mobile phone.

Example phone menus

For more information please contact Mike Lister on 0845 643 4898 or email him at info@mobile-e-solutions.com