# Lone Worker Protection

# SoloRemote
## Mobile Phones & RFID Tags



**SoloRemote is a key feature of the general Solo system and is designed specifically to help keep your lone workers safe and secure whilst they are out and about on company business.**

There are both Passive and Panic alerting procedures that can be utilised:-

## Passive Alerts
Passive alerts allow your staff to set up unusual or hazardous tasks on their mobile phone whilst they are at a location. They simply record details of what they are about to do and for how long and activate the monitoring process.

If they do not return to that location within their specified time and record that they are safe, then the system automatically alerts your alarm response centre that there could be a problem. This gives the staff at the ARC time and sufficient information to check on the employee and summon emergency services as and if required.

## Panic Alerts
Panic alerts are simply that – the worker simply touches his panic alert tag with his phone to immediately send an alert to the ARC and automatically dial a pre-designated number for support.

## Appointment Monitoring
In addition to panic and passive alerts, you can build in mission critical appointments within the system. This describes specifically where a worker should be, what he/she should be doing there and more importantly, when it should happen.

If staff fail to turn up at any of these appointments on time, then alerts will be sent out to the alarm response centre. This allows management to (a) contact staff to check on their well being and (b) be proactive and inform the 'appointee' that there may be a delay in someone arriving.

**"Proof-of-visit and lone worker protection made simple"**

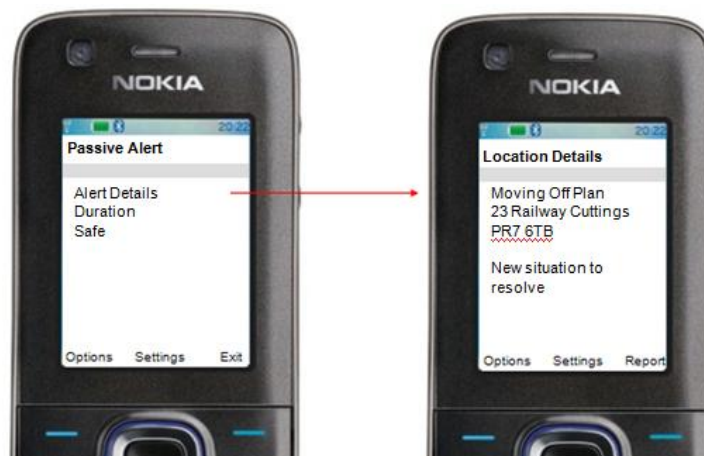**Lone Worker Protection involves so much more than simply equipping your lone workers with panic alarms!**

With today's corporate manslaughter legislation now in force, you need to ensure that your business has proven procedures and systems in place to ensure the safety of your lone workers.

**Who is a Lone Worker?**

Lone Workers are not simply Sole Traders. They are staff that frequently work away from their fixed base with clients or the general public (e.g. home care workers, estate agents etc.). They may also work out of normal hours (e.g. cleaners, security guards, key holders etc.). They may even be office workers who work alone in their own office but hold meetings with the public or clients!

If you have a separate reception area in your office, the receptionist may also be classed as a Lone Worker. SoloRemote from Mobile-e-Solutions can help you to know where your lone workers are, what they are doing and at what time and if they are safe.

Appointment monitoring allows you to be pro-active and set up key appointments for your staff. The system will automatically send out alerts to senior managers if staff fail to meet those appointments. This gives you sufficient time to contact the member of staff to check that they are OK and then invoke your company procedures to contact the emergency services if necessary – you will know where your worker is as they will have 'tagged' in using their mobile phone on arrival (or GPS tracking may be enabled).



**Please Note**

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