



Security Guards

SoloAdvance Mobile Phones & RFID Tags



SoloAdvance for Security Guards is an easy-to-use mobile phone proof-of attendance solution that can be configured to suit the requirements of both the security company and its clients.

By touching pre-positioned RFID tags with their mobile phone, proof of a guards' attendance at a particular location, and at a particular time, is instantly recorded.

After registering their location, the system can also present the guard with a list of context sensitive options on their phone – options that may be related to the type of location or perhaps the specific customer. For example they can select to report an incident or record the status of their visit. Other reporting options could allow a mobile guard to record the condition of their vehicle (lights, tyres, etc) or a supervisor to record quality of service details.

The security guard needs to carry only one device, a mobile phone, in order to confirm where he is, for how long, and what incidents occurred while he was there. The need for telephone “check-ins” and PIN numbers is removed. The security company no longer has to install special on-site data-collection equipment and time-consuming and error-prone manual form-filling is greatly reduced.

The security company thus collects in-field data quickly and accurately, helping them provide a better and more efficient service to their clients and giving them immediate visibility of field events logged by guards. Web-browser based reports and enquiries allow both managers and clients to access real-time information about guard activities and current service levels.

“Know where your guards are and know they are safe”

Example scenario 1

Static site guard patrol.

- Starts shift - scans tag in site office/cabin with phone, logs on using own unique id.
 - Location tag automatically identifies the site where he is at
 - "Site" location options shown. Chooses Start Shift - time, place, guard id all recorded
- Proceeds on round. At each site checkpoint scans a tag with phone
 - Location tag automatically identifies his whereabouts on the round
 - "Checkpoint" location options shown = 'Check' is only option, so automatically chosen for him
- At any time while in site office/cabin, can scan tag to record other information – e.g.:
 - 'Check' to record his presence at regular intervals
 - 'Visitor' to record persons on-site, such as his supervisor, employees, etc.
 - 'Susp. Vehicle' to record the number plate of a suspicious car
- End of shift, scans office/cabin tag, chooses End Shift – time and place recorded



Example scenario 2

Mobile guard patrol, visiting business/industrial premises.

- Starts shift - scans tag in van with phone, logs on using own unique id.
 - Location tag in van automatically identifies the vehicle
 - "Vehicle" options shown. Chooses Start Shift, enters Mileage figure from odometer
- Goes on patrol
- At each premise entrance scans a tag with phone
 - Location tag automatically identifies customer and address
 - "Premise" location options shown = Check, Log incident, Status. Chooses Check to confirm his attendance, or chooses another option, e.g. to record status (secured, police notified, etc)
- If any additional checkpoints at same premises (e.g. back door), goes to each and scans tag
- End of shift, scans Vehicle tag, chooses End Shift, records Mileage (and could also automatically provide the guard with questions about his Tyres, Lights, Oil, etc, and allow him to choose answers from pre-determined lists).

Example phone menus



Please Note

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